

CareLink

A Model Of Client Management

Clients deserve excellence from NewHope Care. CareLink client management is the methodology used to achieve this.

The objective is continuity of care, assuming that clients may require a range of services. CareLink is client driven requiring tailored responses for each client. CareLink assesses what the client needs are, ensures service provision is coordinated and comprehensive, links with services to ensure needs are met, monitors service and reviews regularly to ensure services remain responsive to changing needs.




Shop For Two supports the NewHope Care Foodbank. The simple concept is that when you do your own household shopping just Shop For Two!

Households requiring help from the Foodbank use similar household items as you do, so thinking Shop For Two just means you buy 2 of an item—one for your household and one for NewHope Care's Foodbank.

And then, next time you are at NewHope, just place your items in the large bin in the Middleborough Road foyer or drop it off at Reception.

NewHope Care Contact Information

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Relief Care

Meeting The First Need



Caring: by
empowering
people to
transform their
worlds

The Context Of Relief Care

NewHope Care provides relief care in the context of our mission to 'care by empowering people to transform their worlds'. This passion to empower people has 3 levels:

- ◆ Relief Care—meeting the first need
- ◆ Development Care – empowering with opportunities
- ◆ Advocacy Care – adopting the issues.

Relief Care Current Programs

Food Services

Clients are provided with tailored non-perishable food and household hampers tailored to their need as much as possible. If appropriate, NewHope Care may shop for perishable items and include these in the hampers. In addition, food vouchers (stored-value cards) are provided if appropriate for clients to shop for their own needs.

Financial Support

Clients present with a wide range of needs often requiring financial assistance. Such needs can include paying for bills, filling a car with petrol, paying for clothing and many other needs. Cash is rarely provided.

Special Needs

Clients have significant needs such as medical costs, home renovations, crisis

accommodation, counselling sessions requiring time, assistance and financial support.

Bargain Browser Bin

NewHope Care is in partnership with New Community Church's Bargain Browser Store at 66 Railway Avenue Ringwood East. Support of this initiative is encouraged by placing your unwanted clothing, books and toys in the bin at NewHope which will go to the store, shopping at the store and volunteering in the store.

Emergency Relief

Large crisis' happen that affect people in our local community and beyond. NewHope Care wants to be there for people when such crisis' come.

Following the 2009 Victorian bushfires, NewHope Care helped raise \$35,000 for the Bapcare Bushfire Appeal and arranged for volunteers to assist the recovery where needed.

Christmas Care

The season of Christmas brings opportunities to care for those in need. The Christmas Day Community Lunch sees 200 people who need someone to share Christmas with enjoy a wonderful lunch, gifts and entertainment. Working with the local schools and agencies, the Christmas Is Giving appeal provides large hampers of food, toys, gifts and Christmas treats to more than 60 households.

Supporting NewHope Care

Personal Details

First Name _____

Surname _____

Address _____

P/C

Best Phone _____

Email _____

I'd like to enquire about becoming a regular NewHope Care financial supporter (please send this form to Don Marshall)

I'd like to make a donation (please complete the form below)

You can also give to NewHope Care by going to www.newhope.net.au/donate.php and selecting NewHope Care

Giving Form

My gift method is (please tick one option)

Cash enclosed

Cheque/money order enclosed

Credit card authority completed below
Credit card type (please circle)



Cardholder name _____

Signature _____

Amount _____ Expiry Date _____

Card No: _____